PRIVACY NOTICE TO SHAREHOLDERS

This Privacy Notice is in addition to the Privacy Statement effective from May 26, 2022. Last updated on May, 31, 2022.

Your privacy is important to us and we want you to understand our practices with respect to the gathering and handling of your personal data. This Privacy Notice describes how we Process the personal data which we receive via the following method:

- Directly obtained from you: for example when you have conversation with the Company,
 when you contact the Company to make enquiries, when you complete forms prescribed by
 the Company, when you provide comment/feedback to the Company or when the Company
 request for your information or request you to submit any document already containing your
 personal data, any communication/contact/activities in relation to a shareholders' meeting
- from other sources such as the Registrar, Thailand Securities Depository Co., Ltd,
 Department of Business Development, Ministry of Commerce, the Securities and Exchange
 Commission, Securities and Exchange Commission, the Stock Exchange of Thailand, any
 other government authorities, any other brokerage companies;
- from you through this https://www.esso.co.th/ website and through other websites, systems and applications, all of which refer to the <u>Privacy Statement</u>. Collectively, these sites, applications and systems are referred to as the "Site";

In this Privacy Notice, we use certain defined terms. In order to understand the meaning of the defined terms, we refer you to Section 10, Defined Terms.

 IDENTITY OF THE EXXONMOBIL AFFILIATE COLLECTING THE PERSONAL DATA AS DATA CONTROLLER

> Esso (Thailand) Public Company Limited 3195/17-29 Rama IV Road, Klong Ton, Klong Toey, Bangkok 10110

> Data Privacy Contact Thailand
>
> Data Privacy Office
>
> 3195/17-29 Rama IV Road, Klong Ton, Klong Toey, Bangkok 10110

Data.privacy.office@exxonmobil.com

The Company may transfer all or some of the Personal Data received through the Site, to ExxonMobil affiliates worldwide which are located outside Thailand, in third countries that may not be regarded as providing an adequate level of protection to the Personal Data. The transfers take place in accordance with **Section 5** below.

2. INDIVIDUALS TO WHOM THIS PRIVACY STATEMENT IS ADDRESSED

This Privacy Statement is addressed to:

- exsiting and former shareholders of the Company, proxy holders or any agent/representative of shareholders;
- visitors of the Site whose Personal Data is collected by the Company;
- recipients of electronic or other communications which contain or refer to this Privacy Notice; and
- individuals with whom the Company having a business relationship in connection with shareholders matter or holding shares in the Company

Information from Children

The Company does not seek through the Site to gather Personal Data from or about minors (as this term is defined by applicable law) nor does the Company sell the personal information of minors without affirmative authorization.

COLLECTION OF PERSONAL DATA

In this Section we describe the categories of information that we gather from you and the purpose and legal basis for using and processing the information.

3.1 Personal Data Collected

| Categories of Personal Data | Description |
|-----------------------------|---|
| General Personal Data | (1) Personal details: First name and surname, gender, date of |
| | birth, marital status, personal identification number, |
| | passport number, nationality, photograph as appears in the |

| | identification card or passport, signatures, other |
|-------------------------|--|
| | photographs and CCTV images/footage; |
| | (2) Contact detail (Contact Data) such as address, phone |
| | number, email |
| | (3) Financial information (Financial Data) such as bank |
| | account number (used for receiving dividend payment, |
| | number of shares held. |
| | (4) Data regarding to the communication with the Company |
| | (Communication Data) such as video and audio recording |
| | when you contact the Company |
| | (5) Data regarding to any activity participated with the |
| | Company such as image recording or video recording |
| | (6) Data regarding to any use of electronic account |
| | (7) Other data such as occupation |
| Sensitive Personal Data | Race or ethnic origin; religious health condition and any data |
| | which may affect the data subject in the same manner as |
| | prescribed by the Committee. |

3.2 Business Purpose of Processing of Personal Data

| Purposes of collection, use and disclosure of Personal Data | Legal basis |
|---|-------------------|
| To attend the shareholders' meeting. | Contractual basis |
| To allow you to exercise your rights as shareholders through a | Legal obligation |
| ballot or appointment of a proxy. | |
| For the registration of the Company's shareholder registration | |
| book, including keeping information up to date. | |
| To pay dividends. | |
| To communicate with you about a shareholder with related | |
| information, including a letter to shareholders, meeting invitation | |
| letters, announcements about dividend payments, minutes of | |
| meetings including the annual meeting and other extraordinary | |
| meetings to be held from time to time. | |

| Purposes of collection, use and disclosure of Personal Data | Legal basis |
|---|---------------------|
| To provide your personal information to authorized persons | |
| including the share registrar and securities registrar in order to | |
| benefit the managing of your shareholding on behalf of the | |
| Company. | |
| To comply with legal requirements. | |
| To collect health and food allergies information of shareholders | Consent |
| who are interested in attending the meeting or joining activities | |
| with the Company. | |
| To examine and collect evidence of identity verification documents. | |
| This may include documents containing sensitive personal | |
| information. | |
| For internal audit purposes and efficient business management of | Legitimate interest |
| the Company. | |
| To comply with regulations and audit the Company's business affair | |
| (Both internal and external) | |
| To organize activities for shareholders to participate and know the | |
| business of the Company, such as a visit to the Company. | |

4. DISCLOSURE OF PERSONAL DATA TO THIRD PARTIES

We contract with other companies and persons to perform functions on our behalf. They have access to Personal Data needed to perform these business purposes. The Company may share your Personal Data with the following third parties:

- Subcontractors, brokers or any service provider working for the Company or providing services to the Company such as a conference management service provider including their sub-contractors, service providers, directors and officers;
- A person assigned to manage any of your interests;
- Intermediaries, contact persons and your representatives;
- Financial institutions and payment service providers, insurers and agents or brokers of the insurer, securities companies, advisors and professional service providers;
- Any person or other Company involved in any corporate reorganization, merger or amalgamation or acquisition that has taken place or may arise, including the transfer

- of rights or any duties which the Company has under the contract between the Company and you;
- Law enforcement agencies such as the Ministry of Finance, the Securities and Exchange Commission, Thailand, the Stock Exchange of Thailand, Thailand Securities Depository Co., Ltd., government, courts, dispute resolution agencies, the Company's controlling person, auditors and any person appointed or requested by the Company's controlling person to check the operational activities of the Company;
- Any other person in connection with any dispute that arises including any dispute related to a transaction;
- Fraud prevention agencies which use the information to investigate and prevent fraud and other financial crimes;
- Any person who orders or manages affairs on your behalf (such as attorneys, lawyers, etc.) and/or
- Any person whom the Company has been ordered by you to disclose your personal information for.

If Personal Data is shared with a third party or an ExxonMobil affiliate outside Thailand, the conditions regarding data transfers, see **Section 5** below, apply in addition to the requirements of this section.

5. INTERNATIONAL TRANSFERS OF PERSONAL DATA

5.1 Transfers between affiliates

The Company may make personal data available to other ExxonMobil affiliates and may transfer some or all of the Personal Data to servers of ExxonMobil located worldwide in accordance with applicable law. A list of such affiliates is available under Section 20 of Binding Corporate Rules (BCR) adopted by ExxonMobil affiliates worldwide. The transfer of Personal Data from Thailand to recipients located outside Thailand is subject to restrictions. The Company has taken steps so that Personal Data receives an adequate level of data protection at all ExxonMobil locations. These steps include ExxonMobil affiliates entering into Inter Affiliate Agreements containing the EU "Standard Contractual Clauses" and Binding Corporate Rules (BCR) adopted by ExxonMobil affiliates worldwide.

5.2 Transfers to third parties

When transferring Personal Data to third parties, the Company puts in place safeguards to ensure

that the third party adequately protects the Personal Data.

For more information about specific transfer mechanisms including information on existing safeguards implemented by the Company, please contact data.privacy.office@exxonmobil.com.

6. INDIVIDUAL'S RIGHTS

6.1 Right to Withdraw Consent

In the event the Company requests your consent, you will have the right to withdraw such consent for the processing of your personal data already given to PTT unless such withdrawal restricted by law or by any contract that benefit you. Such consent withdrawal shall not affect any personal data processing legally conducted according to your prior consent.

6.2 Right to Access to Personal Data

You have the right to request to access and receive a copy of the Personal Data the Company holds about you

- 6.3 Right to request for submitting or transferring your Personal Data (Data Portability Right)
 You have the right to request the Company to transfer your personal data given to the Company to other data controller as prescribed by law.
- 6.4 Right to Object the Collect, Use or Disclosure of Personal Data (Right to Object)

 You have the right to object the data processing relating to you on collecting, use or disclosure personal data as prescribed by law.
- 6.5 Right to Request to Delete Personal Data (Erasure Right)

You have the right to request the Company to delete your personal data as prescribed by law. Nevertheless, in the event that your personal data is retained by using electronic system which some system may unable to delete your personal data. In such circumstance, the Company shall destroy such personal data or make such personal data to be unidentified personal data.

6.6 Right to Request to Restrict of Processing Personal Data (Right to Restrict Processing)

You have the right to request the Company to restrict the use of your personal data as prescribed by law.

6.7 Right to Request the Personal Data to be Rectified (Rectification Right)

In the event you finding that any data controlled by the Company is incorrect, you have the right to request the Company to correct your personal data so that such personal data shall be accurately, currently, completely and shall not lead to any misunderstand.

6.8 Right to Lodge Complaint

You have the right to file the complaint with the competent authority under the Personal Data Protection Act B.E 2562 if the Company breach or not compliance with the said Act.

In the event that the owner of personal data filing such complaint under Personal Data Protection Act B.E 2562 and once the Company receives such complaint; we will comply within the period stipulated by law. However, the Company reserves the right to decline or not comply to such complaint if there is any legal prescribed.

7. PROCESSING OF SENSITIVE PERSONAL DATA

We kindly ask you to refrain from providing ExxonMobil with any sensitive information of the abovementioned nature, under any circumstance. However, if you do provide such information or the Company is unable to make invisible of such data as prescribed below, the Company accepts your explicit consent to use that data in accordance with this Privacy Policy or in the ways described at the point where such information is disclosed.

In the event that you provide the Company the copy of your identity card, you are requested to make invisible such data. If you do not make invisible of such data, it will be deemed that you already authorized the Company to make invisible those data and such document shall be deemed valid and legally binding in all aspects. However, for the personal data processing of shareholders the Company, there may be some activities that the Company shall request some additional sensitive personal data when you participate in any activities for shareholders. The Company may request for sensitive data which the Company shall clearly request your consent before collecting such sensitive personal data.

8. RECORDS RETENTION

The Company retains personal data as long as necessary to meet the purposes for which the data was collected, to exercise its rights and to ensure compliance with applicable law or to protect legitimate company interests (e.g. statute of limitations periods).

9. QUESTIONS AND COMPLAINTS

If you have any questions about this notice or about the Company's handling of your Personal Data, or if you would like additional information, please contact:

Data Privacy Contact Thailand

Data Privacy Office

3195/17-29 Rama IV Road, Klong Ton, Klong Toey, Bangkok 10110

Data.privacy.office@exxonmobil.com

10. DEFINED TERMS

The term "Data Controller" means the natural or legal person (in the case of ExxonMobil, the relevant ExxonMobil affiliate) having the power and duties to make decisions regarding the purpose and means of the Processing of Personal Data.

"ExxonMobil" and/or "ExxonMobil affiliates" mean (a) Exxon Mobil Corporation or any parent of Exxon Mobil Corporation, (b) any company or partnership in which Exxon Mobil Corporation or any parent of Exxon Mobil Corporation now or hereafter, directly or indirectly (1) owns or (2) controls, more than fifty per cent (50%) of the ownership interest having the right to vote or appoint its directors or functional equivalents ("Affiliated Company") and (c) any joint venture in which Exxon Mobil Corporations, any parent of Exxon Mobil Corporation or an Affiliated Company has day to day operational control.

By "Processed" or "Processing" we mean any operation or set of operations which is performed on Personal Data or on sets of Personal Data, whether or not by automated means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

The term "Personal Data" means any information relating to a natural person ("Data Subject" or "Individual"), which enables the identification of such natural person whether directly or indirectly, but not including the information of the deceased natural persons in particular. A natural person can

be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person. The "Company" or "we" refers to ExxonMobil affiliates collecting the Personal Data as Data Controller as identified in Section 1.

11. CHANGES TO THIS PRIVACY STATEMENT

We reserve the right to change this Privacy Notice at any time without notice. When we make material changes to this Privacy Notice, we will post the changes on this page and update the revision date at the top of the Privacy Statement. We encourage you to review our Privacy Notice regularly for updates.